





# Riverside-San Bernardino County Indian Health, Inc.

All Comments or Complaints regarding the services provided can be reported :

## **1. In Person**

To the Department Director/Manager/Supervisor  
And/or  
Quality Improvement Manager at San Manuel Clinic  
or Facilities Coordinators at Morongo Clinic or Soboba Clinic

<b>MEDICAL</b>	<b>Provider– Dr. Philip Farabaugh Nursing– Eric Eschweiler</b>
<b>DENTAL</b>	<b>Dr. Jay Chilson</b>
<b>EYE CARE</b>	<b>Dr. Chad Stockert</b>
<b>BHS</b>	<b>Dr. John Davis</b>
<b>LAB</b>	<b>Samantha Bryars</b>
<b>HIM-Medical Records</b>	<b>Lucy Ontiveros</b>
<b>PT. REGISTRATION / PT. SERVICES</b>	<b>Mathew Iversen</b>
<b>NUTRITION</b>	<b>Afua Khumalo</b>
<b>DIABETES PROGRAM</b>	<b>Holly Brawner</b>
<b>PHARMACY</b>	<b>Jeevan Dhouni</b>
<b>OUTREACH</b>	<b>Gabrielle Hernandez</b>
<b>RADIOLOGY</b>	<b>Nicole Jennings</b>

## **2. By Calling**

Quality Improvement Department 909-864-1097 ext. 4781  
Morongo Facilities Coordinator ext. 1104 Soboba Facilities Coordinator ext. 4220  
Or Department Director/Manager/Supervisor Listed above

## **3. In Writing completing Comments/Complaint form addressed to**

Riverside-San Bernardino County Indian Health, Inc.  
Quality Improvement Department  
11980 Mt. Vernon Ave  
Grand Terrace, CA. 92313

Or submit completed form to Clinic Receptionist to forward to Quality Improvement Dept.

**Quality Improvement Department is to respond to you within 2 days of receipt.**